



Teachers' Training College, Bhagalpur

A College for conducting D.El.Ed. and B.Ed. Course

Recognised by ERC NCTE, Bhubaneswar and

Affiliated to B.S.E.B., Patna & T.M. Bhagalpur University, Bhagalpur Respectively

Plot No. D-9,10 & NS Plot, Large Industrial Estate, Barari, Bhagalpur – 812003

(Under the aegis of the Trust – Srijan Development & Research Institute, Patna)

Awareness programme is conducted to communicate the guidelines for redressal of student grievances to teachers and students

The grievance redressal system in teachers training college, Bhagalpur conducts orientation programs for freshers to introduce them to the grievance redressal process. The objectives, functions and importance of Grievance Redressal Committee were discussed with the students. Awareness campaigns through social media and college websites. Interactive sessions with students, faculty, and staff to promote open communication. Lectures by grievance redressal committee experts on conflict resolution, counselling, and mediation. Training programs for faculty and staff on grievance handling and counselling. These programs aim to educate the college community about the grievance redressal process, encourage students to speak up, and foster a supportive and inclusive environment.

Awareness for grievance redressal by the members




Principal
Teachers Training College
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Awareness for grievance redressal by the members



Students Grievance Box for Off Line mode




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Provision for students to submit grievances online/offline

Teacher's Training college Bhagalpur have the following provisions for students to submit grievances online and offline:

Online:

Students can submit grievances through an online form. Online form is on the college website in grievance redressal cell section.

Email address where students can send their grievances too.

Offline:

Students can meet the grievance redressal cell section and submit their grievances in person.

Student grievance box installed in a visible location where students can drop their complains and suggestions.

Students can schedule personal meetings with the grievance redressal committee members or other authorities to discuss their problems and grievances.

These are the provisions which make it easy and convenient for students to submit their grievances online and offline.


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